Press Release

Nutley Family Service Bureau Archives COA Accreditation

Nutley Family Service Bureau has achieved national accreditation through COA Accreditation. NFSB provides the following services: Mental Health and Social Service programs. It took NFSB over 2 years to achieve accreditation. Organizations pursue accreditation to demonstrate the implementation of best practice standards in the field of human services. COA Accreditation evaluated all aspects of NFSB's programs, services, management, and administration.

COA Accreditation, a service of Social Current, is an objective, independent, and reliable validation of an agency's performance. The accreditation process involves a detailed review and analysis of an organization's administration, management, and service delivery functions against international standards of best practice. The standards driving accreditation ensure that services are well-coordinated, culturally competent, evidence-based, outcomes-oriented, and provided by a skilled and supported workforce. COA Accreditation demonstrates accountability in the management of resources, sets standardized best practice thresholds for service and administration, and increases organizational capacity and accountability by creating a framework for ongoing quality improvement.

To achieve accreditation, the NFSB first provided written evidence of compliance with the COA Accreditation standards. Thereafter, a group of specially trained volunteer Peer Reviewers confirmed adherence to these standards during a series of on-site interviews with trustees, staff and clients.

Based on their findings, COA Accreditation's volunteer-based Accreditation Commission voted that NFSB had successfully met the criteria for accreditation.

COA Accreditation, a service of Social Current, is an independent, not-for-profit accreditor of the full continuum of community-based behavioral health care and social service organizations in the United States and Canada. Over 2,000 organizations — voluntary, public, and proprietary; local and statewide; large and small — have either successfully achieved accreditation or are currently engaged in the process. To learn more about COA Accreditation, please visit www.social-current.org.

NFSB is a private not-for-profit corporation that was established in 1913. NFSB is also licensed by the State of New Jersey to operate and provide Mental Health Outpatient Services. Accreditation and licensure are a testament to the quality of the services NFSB offers. NFSB strives to provide the best services possible for all our consumers. NFSB provides services in New Jersey, including but not limited to, Essex, Hudson, Bergen and Passaic counties. Some services are provided in the community, while others are provided in our local offices. NFSB provides services to both children and adults in Spanish and English. NFSB utilizes Telehealth technology to provide care. Some of the services we provide are:

- Individual, Couples, and Family Counseling
- Psychiatric Evaluation and Medication Monitoring
- Case Management Services
- Food Pantry Services
- Community Thrift Shop

NFSB will be hosting a celebration this fall and welcomes members of the press, community leaders, and consumers to participate. We hope to share this date soon. In the meantime, please visit www.nutleyfamily.org for more information about our services.